



## Feedbacks

We are committed to providing a professional service to all our clients and customers. When something goes wrong, we need you to tell us about it. This will help us to improve our standards.

Email us: [info@masdaq.co.uk](mailto:info@masdaq.co.uk)

Subject: Feedbacks

In your email, add the following details:

- Name
- Contact
- Email
- Message

What happens Next?

- We will send you a letter acknowledging receipt of your complaint within 10 working days of receiving it, enclosing a copy of this procedure.